

PRIVACY POLICY

This Privacy Policy forms an integral part of the Terms and Conditions and governs the collection, use, and protection of personal information by the entities operating under the brand name (“we”, “our”, or “us”). It applies to all clients, prospective clients, and visitors to our websites and online platforms.

1. PRIVACY STATEMENT

1.1. Protecting your privacy and safeguarding personal and financial information is a top priority. This Privacy Policy explains how we collect, use, store, and disclose your information.

1.2. By opening an account or using our website or services, you consent to the collection and use of personal information in accordance with this Privacy Policy and the Terms and Conditions.

2. COLLECTION OF PERSONAL INFORMATION

2.1. We collect information necessary to open accounts, provide services, process transactions, and ensure the security of your assets.

2.2. Personal information may include:

Identification details (e.g., name, date of birth, nationality, government-issued ID)

Contact details (e.g., mailing address, email address, phone numbers)

Financial information (e.g., income, net worth, trading experience, account transactions)

Technical data (e.g., IP address, device information, browser type, usage patterns)

2.3. The collection of this information allows us to assess your needs, comply with legal and regulatory obligations, and provide secure services.

3. USE OF PERSONAL INFORMATION

3.1. Personal information will only be used to provide services, manage accounts, communicate effectively, and improve client experience.

3.2. Uses may include:

Verifying your identity and contact information

Establishing and maintaining accounts, including account numbers and secure passwords

Communicating account updates, notifications, and service information

Customizing website experience and offering products, services, or promotions relevant to you

Complying with applicable legal, regulatory, and contractual obligations

4. SHARING WITH AFFILIATES AND PARTNERS

4.1. We may share personal information with affiliates, partners, or service providers where necessary to deliver products or services you have requested or for legitimate business purposes.

4.2. Information shared is limited to what is necessary for the performance of the task and may include market research, analytics, account processing, or joint marketing initiatives.

4.3. All partners and service providers are required to maintain confidentiality and apply safeguards equivalent to those described in this Privacy Policy.

5. DISCLOSURE TO THIRD PARTIES

5.1. We do not sell, lease, or license personal information to unaffiliated third parties for marketing purposes.

5.2. Personal information may be disclosed to third parties where:

Required by law, regulation, or legal process

Necessary to protect our rights, property, or safety, or that of our clients

Engaging third-party service providers for business functions such as account maintenance, transaction processing, surveys, analytics, or IT services

6. SECURITY OF INFORMATION

6.1. Personal information is stored on secure servers with industry-standard security measures. Payment transactions are encrypted using SSL or equivalent technology.

6.2. You are responsible for maintaining the confidentiality of passwords and access credentials.

6.3. Transmission of information over the internet cannot be guaranteed as completely secure. We take reasonable steps to protect information but cannot ensure its security during transmission.

7. RESPONSIBILITY FOR THIRD-PARTY SITES

7.1. Links to external websites are provided for convenience only. Personal information shared with such third parties is not governed by this Privacy Policy.

7.2. We are not responsible for the privacy practices, policies, or content of any third-party websites. Clients should review the privacy policies of such sites before providing personal information.

8. MARKETING COMMUNICATIONS

8.1. We may use your personal information to provide information about products and services we believe may interest you.

8.2. Clients may receive marketing communications by email, SMS, voicemail, or post. Existing clients will only receive communications about products or services similar to those they have previously engaged with.

8.3. You may opt-out or change your marketing preferences at any time through your account settings or by contacting Client Services. For joint accounts, an opt-out by one account holder applies to all account holders.

9. USE OF COOKIES AND TRACKING TECHNOLOGIES

9.1. Cookies, web beacons, and similar technologies are used to enhance website performance, security, and user experience.

9.2. Cookies do not contain personal account or password information. They allow recognition of returning users and tracking of website activity.

9.3. Information may be shared with reputable advertising partners for targeted marketing purposes; such information is anonymized and not personally identifiable.

10. DATA RETENTION AND ACCESS

10.1. Personal information is retained only as long as necessary for the purposes outlined in this Privacy Policy, or as required by law or regulatory obligations.

10.2. Clients have the right to access, correct, or request deletion of personal information held by us, subject to applicable legal and regulatory obligations.

11. INTERNATIONAL TRANSFERS

11.1. Personal information may be processed or stored outside your country of residence. These jurisdictions may have different data protection standards.

11.2. We take reasonable steps to ensure that your data is afforded an equivalent level of protection when transferred internationally.

12. CHANGES TO THIS PRIVACY POLICY

12.1. We may update this Privacy Policy from time to time. Updated versions will be posted on our websites and deemed effective upon posting.

12.2. You are encouraged to periodically review the Privacy Policy to stay informed about how personal information is protected.

13. CLIENT CONSENT

13.1. By using our websites or services, you acknowledge that you have read and understood this Privacy Policy and consent to the collection, use, storage, and disclosure of your personal information in accordance with this Privacy Policy and the Terms and Conditions.